

Student Depot Guide for Residents



Welcome to your new home!

We would like to warmly welcome you to your new home.

Thank you for showing us your trust. Please read some important information which we prepared, so that we can all have the best possible time in this academic year 😊😊😊

Our team

Sylwia Wisna – Manager

Julia Jeske – Deputy Manager

Milena Trafas- Sales and customer service specialist

A few words about your new home

Reception desk and Administration office

From 9 a.m. to 5 p.m., our team made up of Sylwia, Julia and Milena is here to help you. Here you will find answers to your questions about living in our dormitory. At the reception, you can borrow a vacuum cleaner, an iron, a guest bed, collect your mail and packages or report an issue

Keys

You will receive a proximity keyring from us, thanks to which you will be able to enter the building without any problems at any time. If you have a parking space, you will receive a remote control for the barrier or garage gate.. You will also receive a key to open the door to your apartment. Each time you leave, remember to lock the room. Do not share the keys with anyone else. Try not to lose them! Losing the key should be reported immediately to the administration. Making an additional key or proximity keyring will mean additional charges.

Guests

You can invite guests to the dormitory, remember to register them with the security. There is no problem at all if you want your guest to spend the night in your room. Each stay after 23:00 we count as an extra night. The cost of accommodation is subject to a fee of PLN 30 for the cost of utilities in the building. For the sake of safety and comfort of users, remember that your friends can stay overnight 5 days a month - the building is designed for a limited number of people.

A few words about your new home

Security

Our facility is protected 24 hours a day, 7 days a week. You can contact the security staff at the building reception 24/7. They can communicate in both Polish and English. If you have any problems, don't hesitate to seek help.

Letters and parcels

All correspondence addressed to the dormitory address will be sorted and can be collected at the reception desk.

Bicycle storage

Bike storage – a secure place to lock your bicycle – key available at the reception.

A few words about your new home

Laundry

On each floor, there are washing machines and dryers. The cost of laundry is 5-8 PLN, depending on the cycle selected. Please note that there is no detergent provided in the washing machines. Due to personal preferences or allergies, we leave the choice of laundry detergent and its amount up to you. Detailed instructions for using the equipment can be found in the room.

We kindly ask you to keep the laundry room clean after each use!

A few words about your new home

Co-living

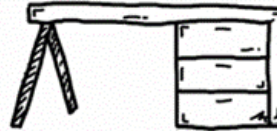
We offer various ways to spend your free time. You have access to the Work&Chill zone, televisions, PlayStation 5, board games, and a 24/7 fitness area. We are also open to your ideas for organizing events and meetings..

Coworking

The study area is located on the ground floor of the building, along with the other common areas. Please:

- Keep the noise level down,
- Silence your phone,
- Do not play music; use headphones instead,
- Avoid having conversations..

Have a productive learning time 😊😊



Your room

Your private place. You will find everything you need to live comfortably here!

We provide you with a place to sleep (without a duvet and pillow), a place to study: a desk with a lamp, a chair and a pinboard. Storage space: spacious wardrobe and shelves. The room does not include cleaning supplies, towels, bed linens, pillows, duvets or kitchen utensils.

Kitchenette

In the kitchenette, you will find a refrigerator, a microwave, and a kettle. There is also a trash bin in the cabinet under the sink.

Bathroom

Our bathrooms come with new shower curtains as standard. **IMPORTANT** – please make sure to tuck the curtain inside the shower tray to prevent water from spilling over. This helps avoid flooding the bathroom. If you need further clarification, please visit the reception.

Your room

Faults

Any issues in the room should be reported at the reception or through our website (by logging into your account). A maintenance staff member is available to promptly address and fix any problems..

Cleaning

We guarantee cleaning of common parts of the dormitory. However, we really want everyone to always feel good in them. That's why we ask you to leave them in the state you want them to be. You are responsible for the order in your room on your own. There is a possibility to buy individual room cleaning in price – 61,50 PLN - please contact us about that.

Wi-Fi

Wireless Internet is available throughout the facility. For your needs, a special team has been established to solve any problems with the Wi-Fi connection, available via the form on the website it.studentdepot.pl or from the following address: it@studentdepot.pl



Student Depot Rules

Night quiet time

Valid daily from 10 p.m. to 7 a.m. During this time, please respect other tenants and refrain from any noisy activities. Report any disturbances to the security guard as they happen.

Room inspection

In order to ensure your safety and comfort, every 3 months the administration staff carry out a technical inspection of each apartment. In advance, we agree with you a convenient date and ask you to make the apartment available on the date set.

Garbage

Please maintain cleanliness in all areas of the dormitory, including both the rooms and common areas. Trash bins are located just next to our building.

Student Depot Rules

- We care about the environment. We ask you to use water and electricity in a reasonable way. When leaving the room, check whether you have turned off the water and all electrical appliances.
- The corridors in the dormitory are escape routes and therefore it is strictly forbidden to put dryers or shoe cabinets. The safety of our residents is our priority. During evacuation drills, be sure to listen and follow the announcements from the DSO (Voice Warning System),
- **We would like to remind you that smoking (including electronic cigarettes) is strictly forbidden** in the dormitory. Smoke detectors are installed in every room. Please be careful, even during cooking, especially burnt dishes can trigger an alarm. As a result the fire brigade would appear and the building will be evacuated.
- Smoking of tobacco and electronic cigarettes is forbidden in the dormitory outside the places designated for this purpose under administrative penalty. The smoking room is located behind the dormitory, at the exit to the garbage bins.

Student Depot Rules

Cigarettes

Smoking tobacco and electronic cigarettes is prohibited in the dormitory except in designated areas under an administrative penalty.

Alcohol

In a dorm, you can't drink alcohol in common spaces.

Drugs

Possession of drugs, regardless of their type, is illegal in Poland and is punishable by imprisonment.

Animals

The dormitory is not a good place for your pet. We ask that you do not keep pets in your room or bring them into the property

Student Depot Rules

Common areas

For your convenience, we provide common areas located on the ground floor. These include a study room, a gym, and a relaxation space. You can rest here and enjoy spending time with your colleagues and friends. Please make sure to leave the area tidy. This is a shared space – let's make sure everyone feels comfortable.

On floors 1 through 10, there are shared kitchens equipped with induction cooktops and ovens. Please remember to keep these areas clean and ensure the comfort of all residents.

If you bring chairs, dishes, or other items here, please take them back with you. We expect our tenants to treat each other with courtesy and respect. We do not condone behavior that is generally considered offensive or inconsistent with social norms.

Payments

Payments

Please pay the fees for your stay in our dormitory on time.

The monthly fee is payable by the 5th of each month.

We encourage you to set up a recurring transfer to the following address: Zerta Sp. z o.o.

PL 81 1090 2851 0000 0001 3718 9245

SWIFT: WBKPPLPP

Bank address:

Santander Bank Polska S.A.

al. Jana Pawła II 17, 00-854 Warszawa

We do not accept cash. Payment can also be made by card at the administration office or on our website by logging into your account.

Location and transportation

The dormitory is located at Al. Niepodległości 36, 61-714 Poznań

Nearest bus stop:

Next to our building

Nearest tram stop: 850 m – Plac Ratajskiego

Nearest pharmacy: 700 m – ul. 23 Lutego 18

Nearest clinic: WSPL SP ZOZ, ul. Solna 21 (700 m)

Nearest convenience stores: Żabka (in the dormitory building), Lidl (ul. Ku Cytadeli 2)

Nearest gym: Student Depot 😊😊

Location and transportation

In Poznań, it's best to get around on foot, by bike, or using public transportation – you can choose between buses and trams.

Information about public transportation schedules can be obtained from the website:

<https://www.ztm.poznan.pl/pl/rozkład-jazdy/>

It is also worth to use one of the many useful apps where you can also buy tickets for the ride:

<https://jakdojade.pl>

<https://www.google.com/maps>

Important contacts

In order to provide you with the most comfortable service, the administration office is open from 9:00 a.m. to 5:00 p.m. from Monday to Friday. Security is available 24 hours a day, 7 days a week. Security contact number: **+48 518 439 852**

We are here to answer your questions and help you with problems.

Administration contact number: **+48 500 562 190**, e-mail address: poznan@studentdepo.pl

Emergency numbers

112 – general emergency number

999 – emergency medical services

998 – fire fighters

997 - Police

Where to look for help when you need support:

Free Emergency Helpline 116 123, daily from 2 p.m. to 10 p.m.

<https://liniawsparcia.pl>

Have a great stay at Student Depot!

We invite you to join the group of residents on our Facebook group:

Stay tuned with us on Facebook [@StudentDepotPoland](#) and Instagram [@student_depot_official](#)
There you will find useful information and interesting offers.

We hope you enjoy your stay with us.
We are happy that you are part of our community.

Best regards,

Sylwia, Julia and Milena from Student Depot